

HLT23221 Certificate II in Health Support Services (Food Services)

DESCRIPTION

This qualification reflects the role of workers who provide support for the effective functioning of health services. At this level workers complete tasks under supervision involving known routines and procedures or complete routine and variable tasks in collaboration with others in a team environment.

No occupational licensing, certification or specific legislative requirements apply to this qualification at the time of publication. State/territory and local government agencies should be consulted to determine any specific certification or licensing requirements.

ELIGIBILITY/ENTRY REQUIREMENTS

There are no mandatory entry requirements for this qualification. However, applicants who wish to commence this course need to have the required skills and knowledge to undertake the qualification at this level e.g.

- completion of Year 10 or equivalent, and
- a general command of spoken and written English to be able to meet industry standards for communication.

To ensure you have the right skills and support to succeed in your course, a Language, Literacy and Numeracy (LL&N) evaluation helps identify any areas where you may need additional support to help you achieve your goals.

DELIVERY DETAILS

Location(s)	Duration*	Study mode
Alice Springs Palmerston	6 months full-time 12 months part-time.	Blended, face-to-face and online Students must participate in classroom and kitchen-based activities at the Alice Springs or Palmerston campuses

* Duration will vary depending on how long a student takes to reach the required competency level.

Students can access all resources on Learnline, CDU's 24/7 online learning system.

FEES

Fee Type	2025 Course Fees
NT Government Supported*	\$1,110.00
Full Fee	\$4,098.00

*This course is supported by the NT Government for domestic [eligible](#) students who are NT residents. A limited number of NT Government supported places are available, so secure your place now.

Fees shown are indicative and subject to change annually. Actual course fees may vary depending on the units chosen. International non-student visa-holders; study eligibility needs to be verified before enrolment. Fees may vary depending on the visa type. The course fee rates will vary for commercial contract arrangements.

For further clarification and information on fees, fee exemptions, payment options, instalment plans, and refunds, contact CDU on 1800 061 963 or refer to [TAFE Fees and Payments](#).

ASSESSMENT

Assessments vary with each unit. You will be provided with an assessment guide.

RECOGNITION OF PRIOR LEARNING (RPL)

RPL is a process that determines whether the skills, knowledge and experience you have gained through your previous study, work or life experience can count towards a vocational training qualification at CDU. For more information, visit [VET RPL](#).

RESOURCES

Students will need access to a computer and the Internet.

STUDY AND CAREER PATHWAYS

Further training pathways from this qualification include but are not limited to HLT33021 Certificate III in Allied Health Assistance.

Possible occupations relevant to this qualification include:

- Health Services Assistant
- Stores Assistant
- Health Support Services Worker
- Kitchen Assistant
- Ward Assistant
- Health Administrative Worker
- Community Services Driver
- Pathology Courier
- Caretaker
- Admissions Clerk (Health Services)
- Client Assistant
- Housekeeping Attendant
- Ward Clerk

QUALIFICATION CONTENT

To achieve an HLT23221 Certificate II in Health Support Services (Food Services), a total of twelve (12) units of competency must be completed, comprising four (4) core and eight (8) elective units as detailed in the packaging rules and listed below. At least five Group B electives must be selected for award of the Certificate II in Health Support Services (Food Services).

CORE UNITS

CHCCOM005	Communicate and work in health or community services
CHCDIV001	Work with diverse people
HLTINF006	Apply basic principles and practices of infection prevention and control
HLTWHS001	Participate in workplace health and safety

ELECTIVE UNITS

Group B electives – FOOD SERVICES specialisation	
HLTFSE001	Follow basic food safety practices
HLTFSE003	Perform kitchenware washing
HLTFSE009	Apply cook-freeze and reheating processes
SITXFSA005	Use hygienic practices for food safety
SITHCCC024*	Prepare and present simple dishes
SITHCCC025*	Prepare and present sandwiches
Group C elective - HEALTH ADMINISTRATION specialisation	
BSBPEF202	Plan and apply time management
Unnamed Elective	
SITXFSA006	Participate in safe food handling practices

**Prerequisite unit is SITXFSA005 Use hygienic practices for food safety*

WITHDRAWING FROM A QUALIFICATION

You may withdraw from this qualification and receive, where relevant, a Statement of Attainment for all units of competency you have successfully completed.

SUPPORT SERVICES

The University supplies support for students in many areas, including Accommodation, Careers and Employability, Counselling, Disability Services, Student Advocacy, Indigenous Tutorial Support Services, International Student Support Services, Library Services, and VET Learner Support Services.

More information is available at [Student Support](#).

CONTACT DETAILS

Health and Community Services

E. vet.csh@cdu.edu.au
T. 08 8946 7517 (CAS) 08 8959 5461 (ASP)
W. <https://www.cdu.edu.au/study/essentials>

For further information regarding student life at CDU, please refer to <https://www.cdu.edu.au/study/student-life>.