

# CHC33021 Certificate III in Individual Support

## DESCRIPTION

This qualification reflects the role of individuals in the community, home, or residential care setting who work under supervision and delegation as a part of a multi-disciplinary team, following an individualised plan to provide person-centred support to people who may require support due to ageing, disability, or some other reason.

These individuals take responsibility for their own outputs within the scope of their job role and delegation. Workers have a range of factual, technical, and procedural knowledge, as well as some theoretical knowledge of the concepts and practices required to provide person-centred support.

The skills in this qualification must be applied in accordance with Commonwealth and State/Territory legislation, Australian standards, and industry codes of practice.

**To achieve this qualification, the candidate must have completed at least 120 hours of work as detailed in the Assessment Requirements of the units of competency.**

No Licensing, legislative, regulatory or certification requirements apply to this qualification at the time of publication.

## ELIGIBILITY/ENTRY REQUIREMENTS

There are no mandatory requirements; however, candidates who wish to commence this course need to have the required skills and knowledge to undertake the qualification at this level, e.g., completion of Year 10 or equivalent and a general command of spoken and written English to be able to meet industry standards for communication. A pre-assessment may be required.

To be eligible to undertake a mandatory work placement in an aged care setting students may be required to obtain:

- Ochre Card to work with children.
- NT Police Clearance.

Students may also require occupational health screening, including vaccinations.

To ensure you have the right skills and support to succeed in your course, a Language, Literacy and Numeracy (LL&N) evaluation helps identify any areas where you may need additional support to help you achieve your goals.

## DELIVERY DETAILS

Location(s)	Duration*	Study mode
Casuarina	12 months full time	Face-to-face, Blended, simulated, workplace assessment.
Alice Springs	18 months part-time	

\* Duration will vary depending on how long a student takes to reach the required competency level.

Students are informed about the online platform used for the qualification, receive access to the qualification site, detailed instructions on usage, and associated computer systems requirements to undertake the qualification.

## FEES

Fee Type	2025 Course Fees
NT Government Supported*	\$3,341.10
Full Fee	\$12,334.98

\*This course is supported by the NT Government for [eligible](#) domestic students who are NT residents. A limited number of NT Government supported places are available, so secure your place now.

Fees shown are indicative and subject to change annually. Actual course fees may vary depending on the units chosen. International non-student visa-holders; study eligibility needs to be verified before enrolment. Fees may vary depending on the visa type. The course fee rates will vary for commercial contract arrangements.

For further clarification and information on fees, fee exemptions, payment options, instalment plans, and refunds, contact CDU on 1800 061 963 or refer to [TAFE Fees and Payments](#)

## ASSESSMENT

Assessments vary with each unit. You will be provided with an assessment guide.

## RECOGNITION OF PRIOR LEARNING (RPL)

RPL is a process that determines whether the skills, knowledge, and experience you have gained through your previous study, work, or life experience can count towards a vocational training qualification at CDU. For more information, visit [VET RPL](#).

## RESOURCES

Students are issued learning materials and handouts relevant to each unit through CDU's learning management system, Learnline.

## STUDY AND CAREER PATHWAYS

Further training pathways from this qualification include but are not limited to Certificate III in Community Services.

Possible occupations relevant to this qualification include:

- Senior Personal Care Assistant
- Care Assistant
- Accommodation Support Worker
- Residential Support Worker
- Community Access Coordinator
- Community care worker
- Community House Worker
- Residential Care Worker
- Food Services Deliverer
- In-Home Respite Worker
- Disability Service Officer
- Care Worker, Client Assistant
- School Support Officer (Disability)
- Family Support Worker
- Care Service Employee
- Planned activity assistant
- Residential Aide
- Nurse's Aide
- Home care assistant

## QUALIFICATION CONTENT

To achieve a CHC33021 Certificate III in Individual Support, a total of fifteen (15) units of competency must be completed, comprising nine (9) core units and six (6) elective units as detailed in the packaging rules and listed below. The electives offered may vary between campuses.

### CORE UNITS

CHCCCS031	Provide individualised support
CHCCCS038	Facilitate the empowerment of people receiving support
CHCCCS040	Support independence and wellbeing
CHCCCS041	Recognise healthy body systems
CHCCOM005	Communicate and work in health or community services
CHCDIV001	Work with diverse people
CHCLEG001	Work legally and ethically
HLTINF006	Apply basic principles and practices of infection prevention and control
HLTWHS002	Follow safe work practices for direct client care

### ELECTIVE UNITS

CHCAGE011	Provide support to people living with dementia
CHCAGE013	Work effectively in aged care
CHCPAL003	Deliver care services using a palliative approach
HLTAID011	Provide first aid
CHCMHS001	Work with people with mental health issues
CHCDIV002	Promote Aboriginal and/or Torres Strait Islander cultural safety

### WITHDRAWING FROM A QUALIFICATION

You may withdraw from this qualification and receive, where relevant, a Statement of Attainment for all units of competency you have successfully completed.

### SUPPORT SERVICES

The University supplies support for students in many areas, including Accommodation, Careers and Employability, Counselling, Disability Services, Student Advocacy, Indigenous Tutorial Support Services, International Student Support Services, Library Services, and VET Learner Support Services.

More information is available at [Student Support](#).

### CONTACT DETAILS

Health and Community Services

E. [vet.csh@cdu.edu.au](mailto:vet.csh@cdu.edu.au)  
T. 08 8946 7517 (CAS) 08 8959 5461 (ASP)  
W. <https://www.cdu.edu.au/study/essentials>

For further information regarding student life at CDU, please refer to <https://www.cdu.edu.au/study/student-life>.