

# Mac: Google Chrome & Java Web Start launcher

Callista Log in instructions

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As each person has different settings on their Mac to run different programs the below steps are a guide only.

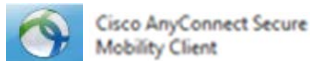
Please also check your Operating System and Java version guide required to run Callista

## Pre-requisites

Check Java is compatible

## Opening the Java Web Start Launcher for the first time

**Step 1:** Log onto Cisco AnyConnect.



ITMS instructions can be found on this link <http://www.cdu.edu.au/itms/webvpn>

**Step 2:** Open Google Chrome browser

**Step 3:** In the browser field type [www.cdu.edu.au](http://www.cdu.edu.au)



Search: CDU Web  
enter search term

1

**Staff**



- Office of People and Capability (OPC)
- University Finance
- eFinance
- CDU Wiki (password required)
- Strategic planning wiki (password required)
- Respect. Now. Always.
- Web Redevelopment Project
- Staff mail
- Mailing lists
- eCentre
- IT Assistance
- Student management systems**

2

Step 4: Hover over 'Staff' tab

Step 5: Click 'Student Management Systems'

## Callista login

Step 6: Click 'Callista login'

Save As: frmservlet.jsp

Tags:

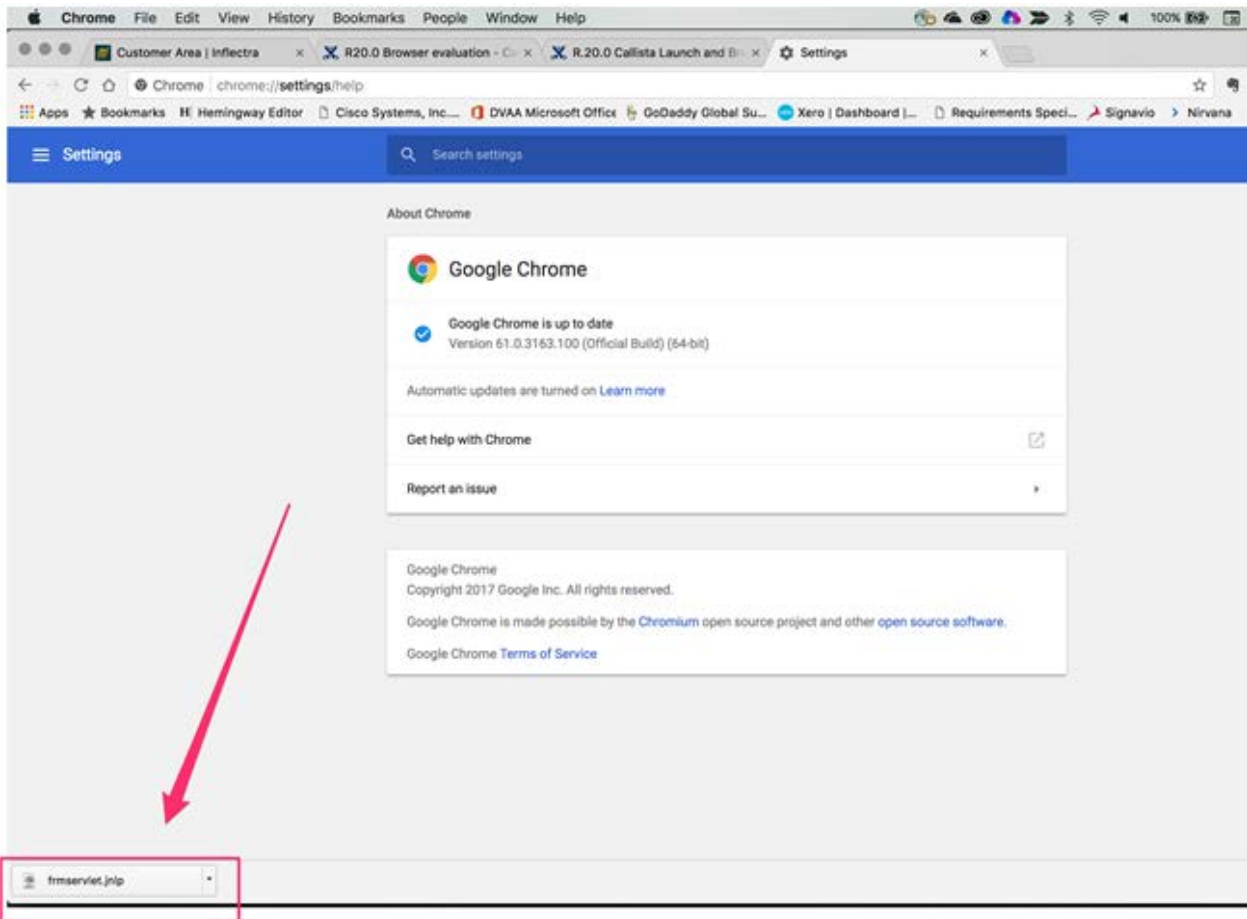
Downloads

Name	Date Modified	Size	Kind
frmservlet-1	Today, 08:56	3 KB	TextEd...um
Proposal-5240.zip.cpgz	29 Sep 2017, 15:50	502 bytes	CPGZ archi
Proposal-5240 2.zip	29 Sep 2017, 15:48	Zero bytes	ZIP archive
Proposal-5240 3.zip	29 Sep 2017, 15:48	Zero bytes	ZIP archive
Proposal-5240.zip	29 Sep 2017, 15:48	Zero bytes	ZIP archive
frmservlet	29 Sep 2017, 15:06	3 KB	TextEd...um

Format: Java web start

Cancel Save

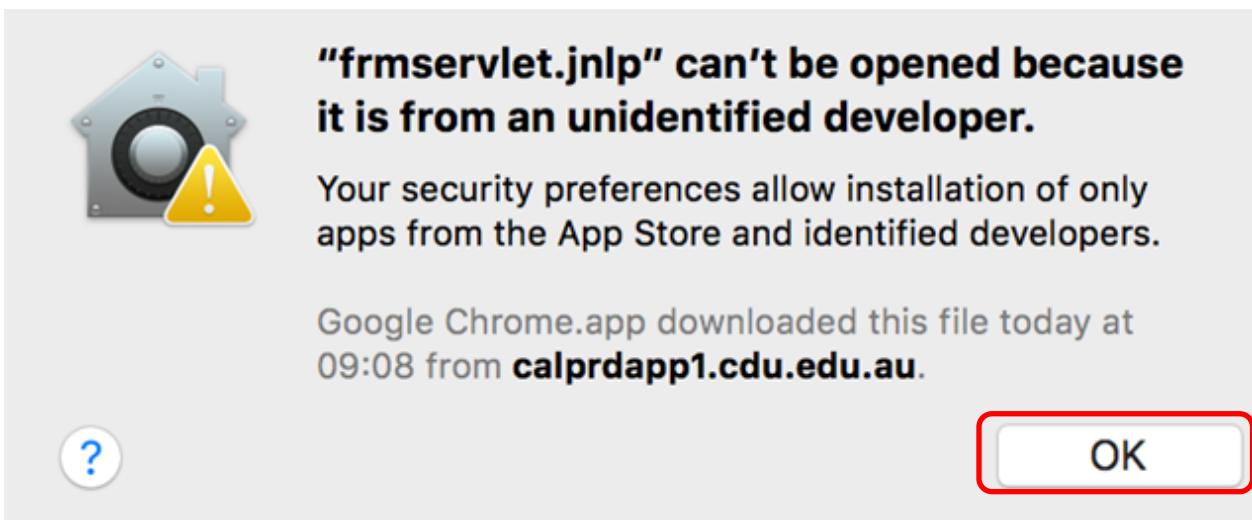
Step 6: Click 'Save'



File downloaded

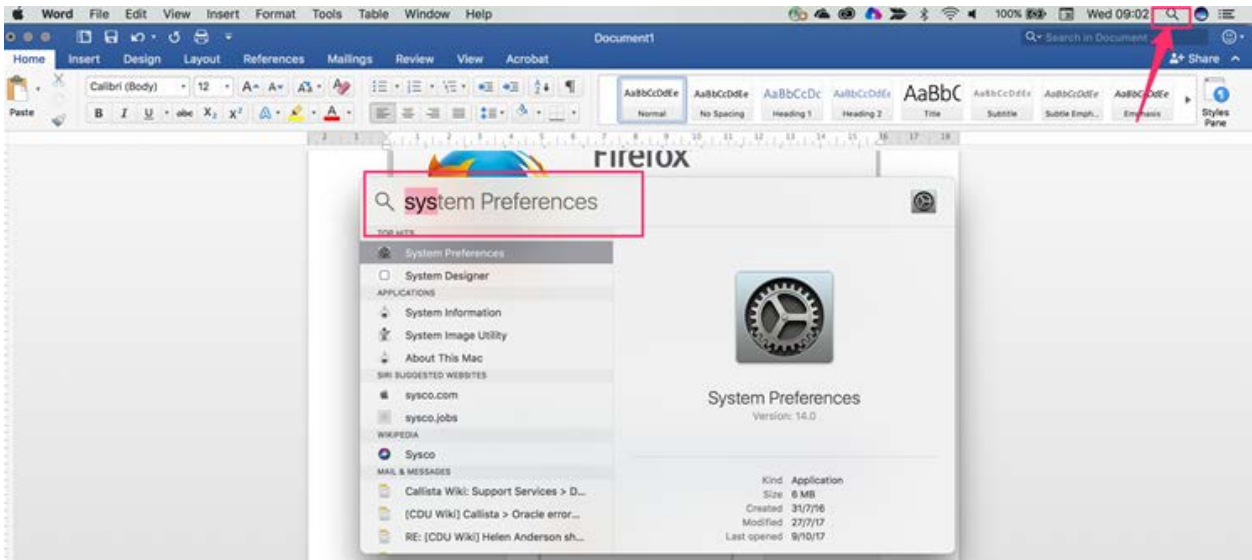
**Step 7:** Click on file 'frmservlet.jnlp' to open it


Received unidentified developer message



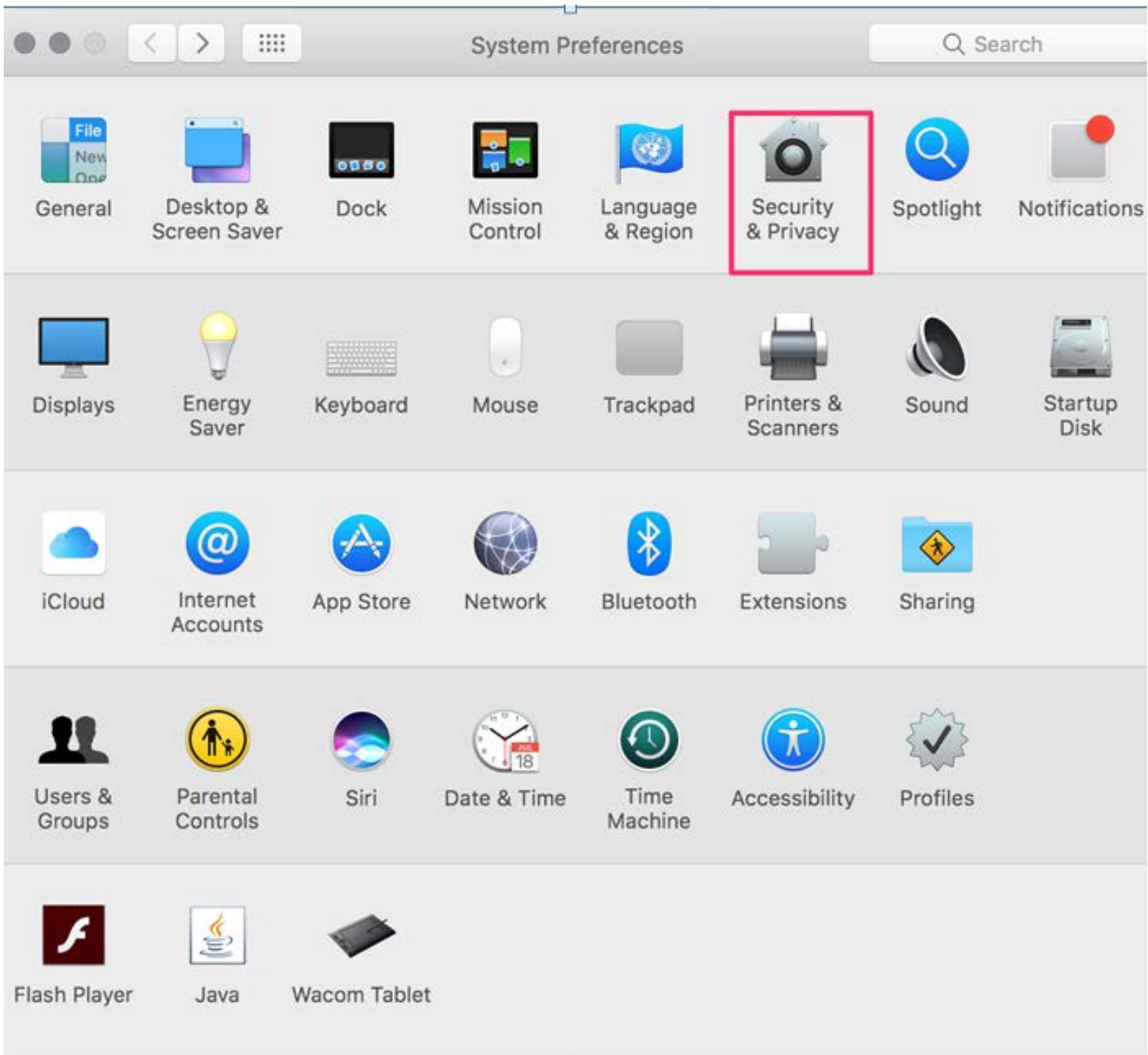
**Step 8:** Click 'OK'

## Java version (access System Preferences)

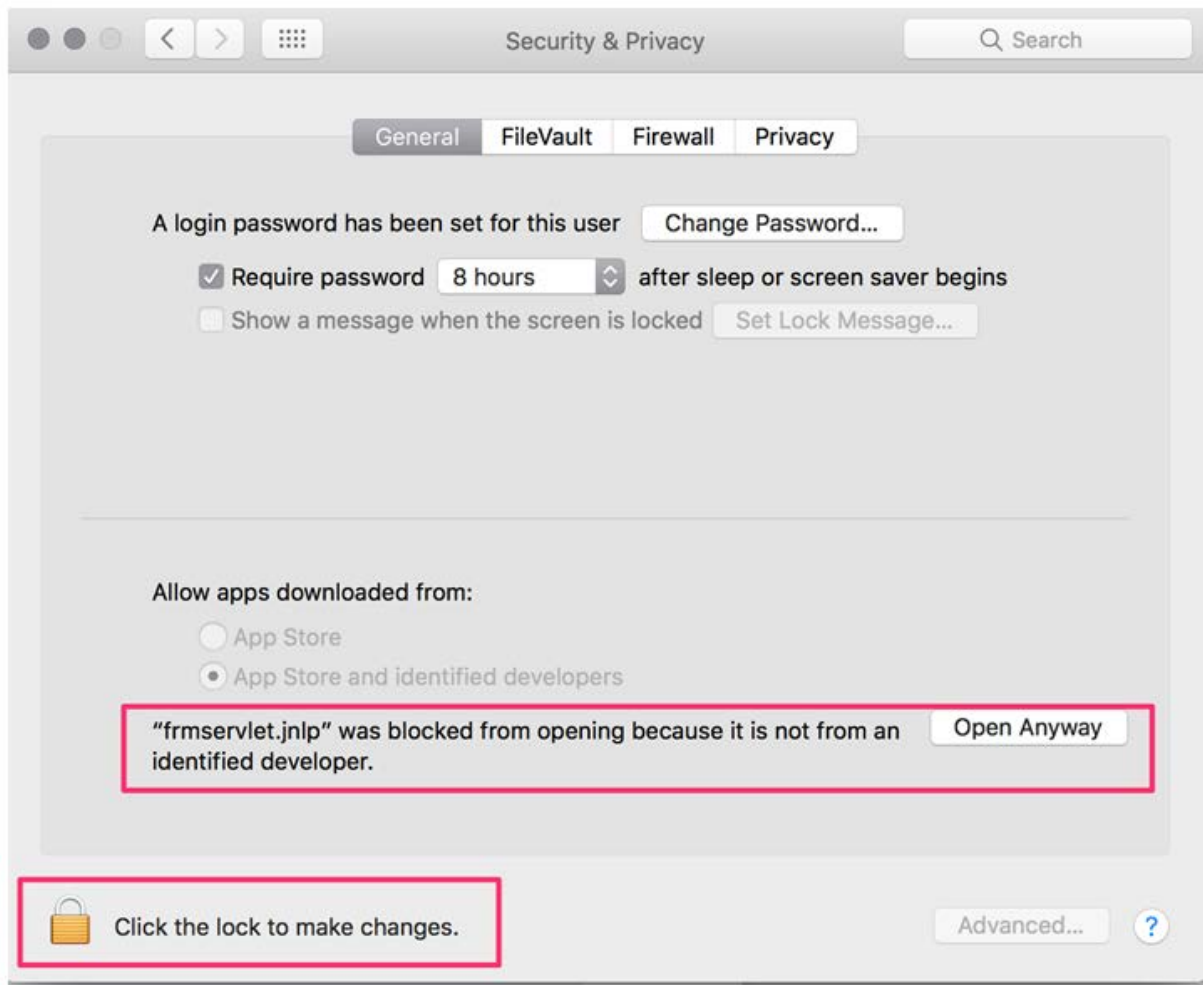


**Step 9:** To access System Preferences, type sys in the top right search field 

**Step 10:** Go to the java icon in the system preferences to open Java control panel



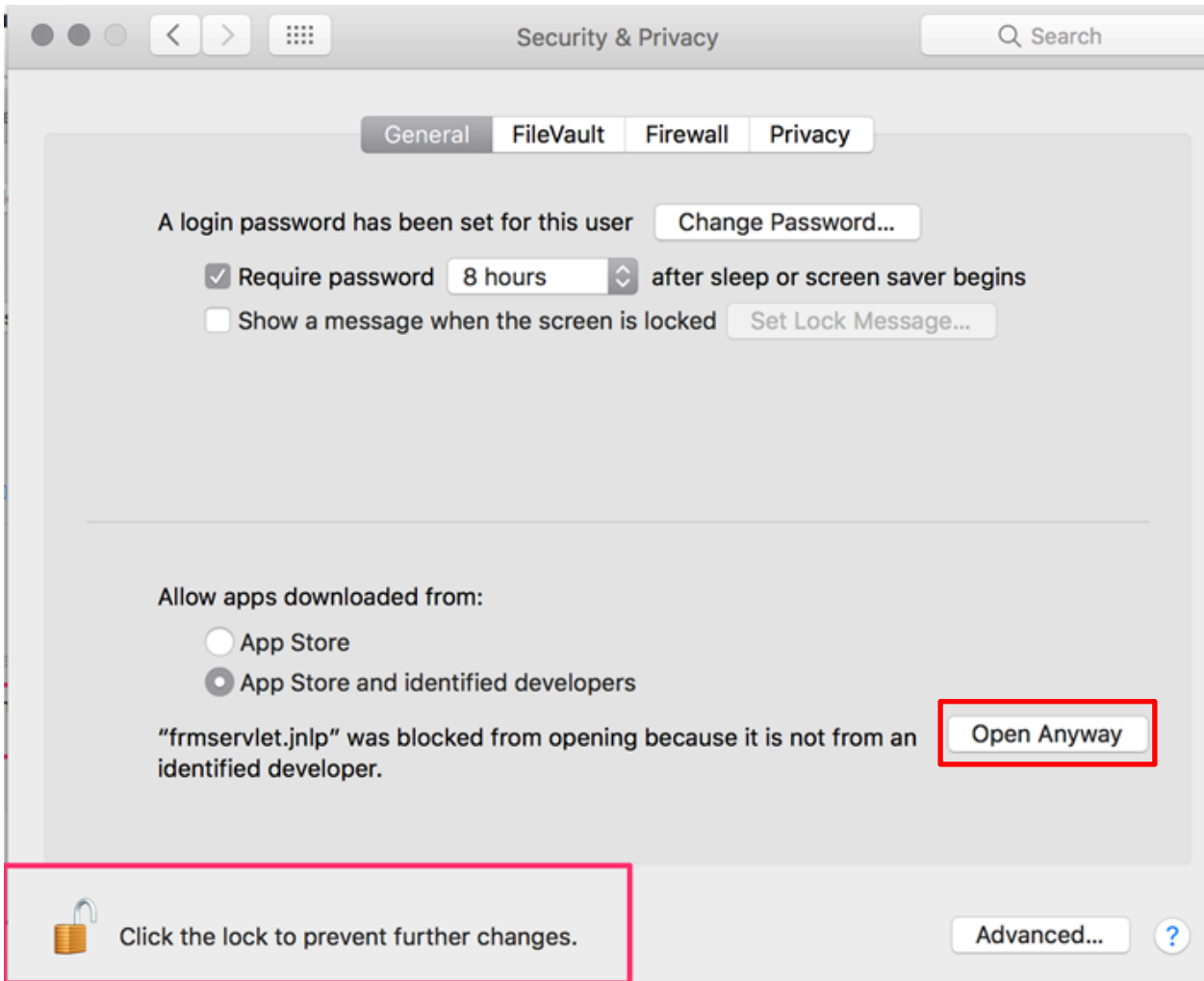
**Step 11:** Click 'Security & Privacy'



**Step 12:** Open the lock to make changes (NB users on CDU machines might not have this option)

**Step 13:** Click 'Open Anyway'

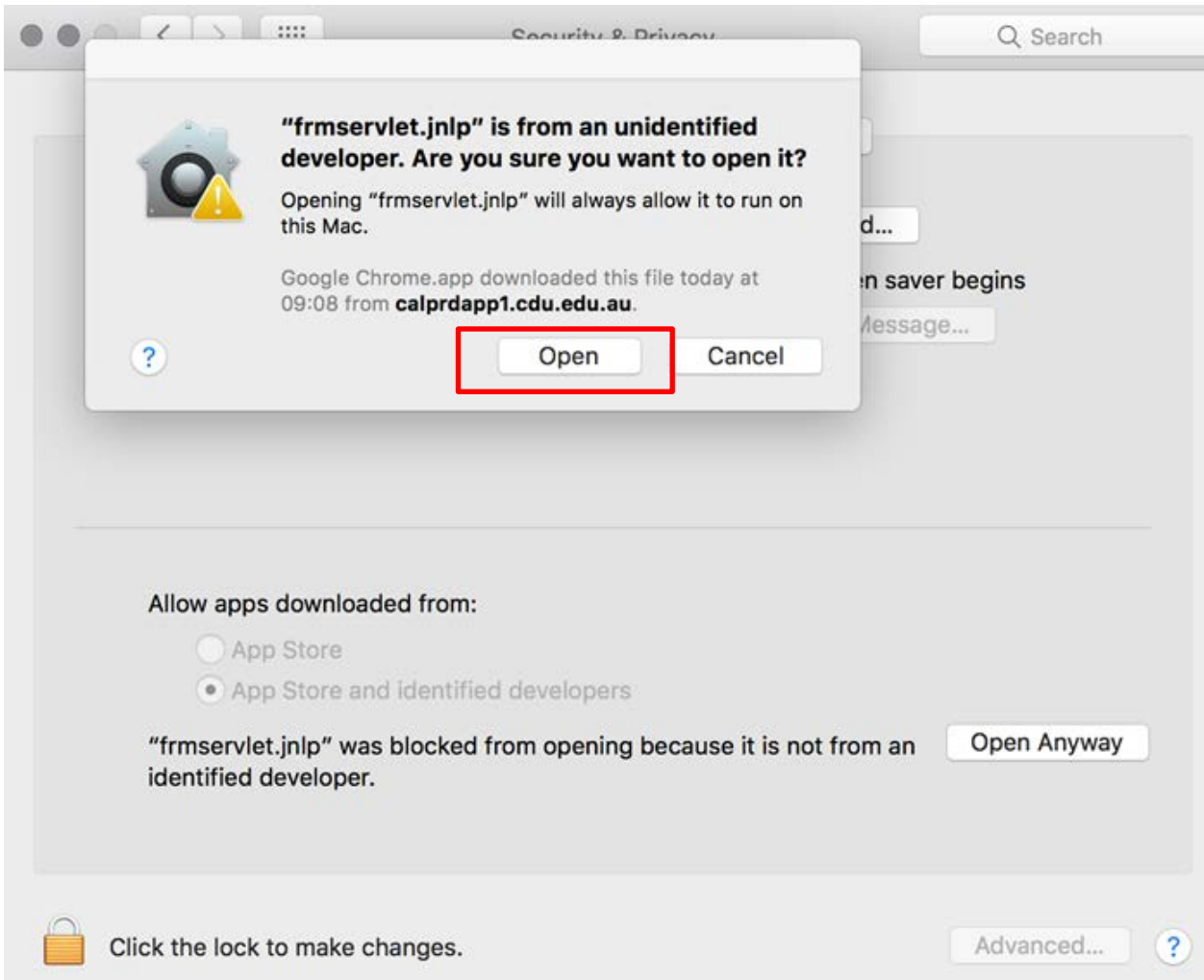
**Step 14:** Enter your **Mac Machine Password**



The lock shows as opened

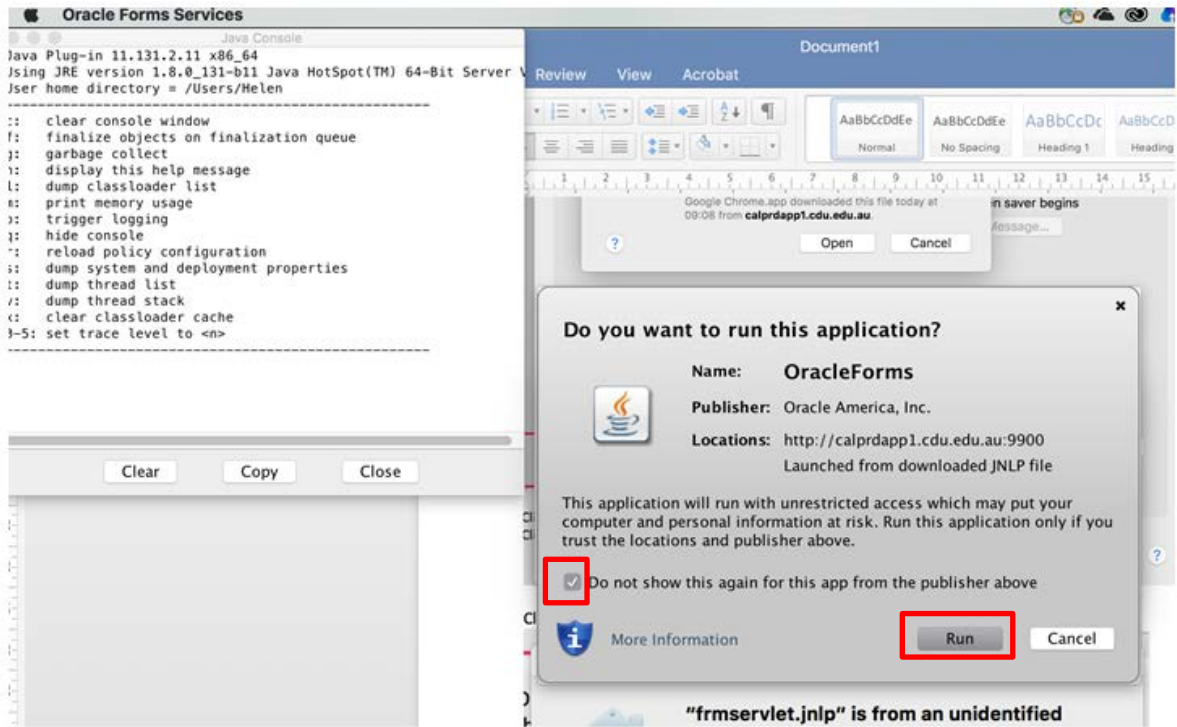
**Step 15:** Click 'Open Anyway'

**Step 16:** Click the 'lock' to close it



Step 17: Click 'Open'



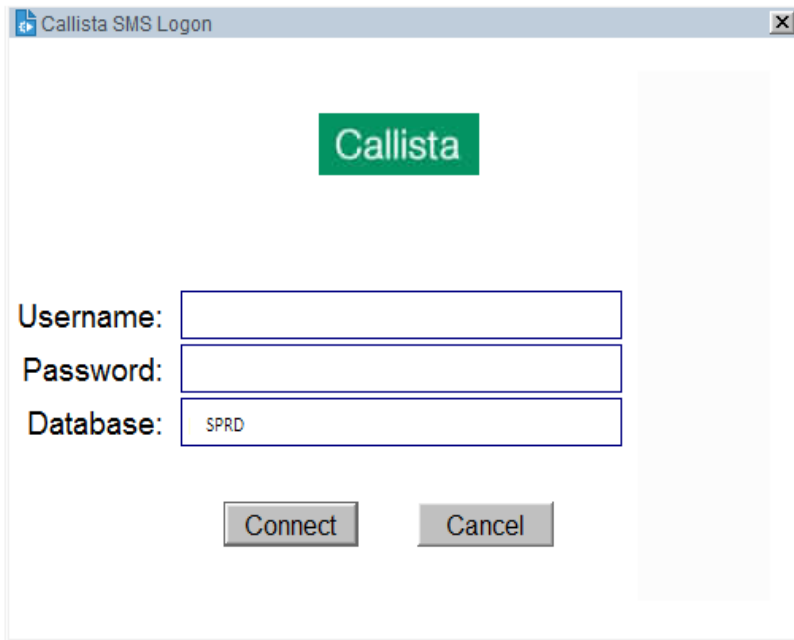


Console pops-up

Step 18: Tick box

Step 19: Click 'Run'

Log on screen appears



Step 20: Enter your Callista Username and password

Step 21: Click 'Connect'

## Exceptions/Trouble Shooting

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As each person has different settings on their Mac to run different programs the above steps are a guide only.

During User Acceptance Testing it was identified that there was a need to change System Preferences each time the system is accessed.

### For further Mac assistance please contact ITMS

External phone number: 08 8946 6600

Internal phone number: 6600

LogIT (on line job logging system) Web: [logit.cdu.edu.au](http://logit.cdu.edu.au)