

# SITSS00071 Responsible Service of Alcohol

## DESCRIPTION

A set of skills to equip an individual to sell, serve or supply alcohol responsibly.

This skill set is for personnel involved in the sale, service, promotional service, delivery and supply of alcohol to customers. It also applies to the licensee who is ultimately responsible for managing the responsible service of alcohol.

The unit also applies to security staff who monitor customer behaviour and to the licensee who is ultimately responsible for responsible service of alcohol (RSA) management.

Responsible practices must be undertaken wherever alcohol is sold, served, or supplied, including where alcohol samples are served during on-site product tastings. This unit therefore applies to any workplace where alcohol is sold, served, or supplied, including all types of hospitality venues, packaged liquor outlets and wineries, breweries and distilleries.

This program is available to international students (CRICOS exempt). Please refer to [VET International](#) for the course and fee information.

## ELIGIBILITY/ENTRY REQUIREMENTS

There are no entry requirements for this program.

Certification requirements apply at a state and territory level to individuals involved in the sale, service, promotional service, delivery and supply of alcohol in licenced premises. Certification in some States relies on the achievement of SITHFAB021 Provide responsible service of alcohol.

To ensure you have the right skills and support to succeed in your course, a Language, Literacy and Numeracy (LL&N) evaluation helps identify any areas where you may need additional support to help you achieve your goals.

## DELIVERY DETAILS

Location(s)	Duration*	Study mode
Palmerston Alice Springs	1 day	Face to face learning.

\* Duration will vary depending upon how long a student takes to reach the required competency level.

## FEES

Fee Type	2024 Course Fees
NT Government subsidised*	Not available for this course
Flat Fee*	\$150.00 (International Students)

\*The 2024 indicative fee for this Fee for Service course is \$150.00 for Domestic and International students.

Fees shown are indicative and subject to change annually. Actual course fees may vary depending on the units chosen. International non-student visa-holders; study eligibility needs to be verified before enrolment. Fees may vary depending on the visa type.

For further clarification and information on fees, payment options, instalment plans, and refunds, contact CDU on 1800 061 963 or refer to [TAFE Fees and Payments](#).

## ASSESSMENT

Assessments include written and practical components. You will be provided with an assessment guide.

## RECOGNITION OF PRIOR LEARNING (RPL)

RPL is a process that determines whether the skills, knowledge and experience you've gained through your previous study, work or life experience can count towards a vocational training qualification at CDU. For more information, [VET RPL](#).

## RESOURCES

Students are issued with a hard copy workbook and will require access to the internet for online resources.

## STUDY AND CAREER PATHWAYS

Achievement of this unit provides credit towards qualifications in tourism, travel, hospitality and holiday parks and resorts in the SIT Tourism, Travel and Hospitality Training Package.

Possible occupations relevant to this program include:

- food and beverage attendants
- packaged liquor salespersons selling in person, over the phone or online
- winery, brewery and distillery cellar door staff
- delivery services and supplier sales representatives.

## PROGRAM CONTENT

This training program covers one (1) unit of competency taken from the SIT - Tourism, Travel and Hospitality Training Package, which is recognised nationwide.

## CORE UNITS

SITHFAB021	Provide responsible service of alcohol
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## WITHDRAWING FROM A PROGRAM

You may withdraw from this program and receive, where relevant, a Statement of Attainment for all units of competency you have successfully completed.

## SUPPORT SERVICES

The University supplies support for students in many areas, including Accommodation, Careers and Employability, Counselling, Disability Services, Student Advocacy, Indigenous Tutorial Support Services, International Student Support Services, Library Services, and VET Learner Support Services.

More information is available at [Student Support](#).

## CONTACT DETAILS

Culinary Arts and Hospitality

E. [vet.culinaryarts@cdu.edu.au](mailto:vet.culinaryarts@cdu.edu.au)  
T. 08 8946 7800 (PAL); 08 8959 5311 (ASP)  
W. <https://www.cdu.edu.au/study/essentials>

For further information regarding student life at CDU, please refer to <https://www.cdu.edu.au/study/student-life>.