

# CHC22015 Certificate II in Community Services (Tennant Creek)

## DESCRIPTION

This qualification may be used as a pathway for workforce entry as community services workers who provide a first point of contact and assist individuals in meeting their immediate needs. At this level, work takes place under direct, regular supervision within clearly defined guidelines.

No licensing, legislative, regulatory or certification requirements apply to this qualification at the time of publication.

## ELIGIBILITY/ENTRY REQUIREMENTS

Students will need to demonstrate an appropriate level of language, literacy and numeracy skills to undertake this program. Students may be required to complete an online LLN assessment to determine any support requirements.

## DELIVERY DETAILS

Location(s)	Duration*	Study mode
Tennant Creek	6 months full time 12 months part-time	Blended, face-to-face, and online.

\* Duration will vary depending on how long a student takes to reach the required competency level.

## FEES

Fee Type	2024 Course Fees
NT Government Supported*	Free
Full Fee	\$3,400.00

\*This course is part of the Fee Free TAFE initiative. Fee Free TAFE and vocational education and training is a joint initiative of the Northern Territory Government and Australian Governments providing tuition-free training places to students wanting to train, retain or upskill.

Fee free places are available for [eligible](#) domestic students who are NT residents, limited places are available, so secure your place now.

Fees shown are indicative and subject to change annually. Actual course fees may vary depending on the units chosen. International non-student visa-holders; study eligibility needs to be verified before enrolment. Fees may vary depending on the visa type.

For further clarification and information on fees, payment options, instalment plans, and refunds, contact CDU on 1800 061 963 or refer to [TAFE Fees and Payments](#).

## ASSESSMENT

Assessments vary with each unit, but will include written assignments, case studies and role plays, structured projects, and reports. You will receive a detailed assessment guide for each unit studied within the qualification, including due dates for submission of assessments.

## RECOGNITION OF PRIOR LEARNING (RPL)

RPL is a process that determines whether the skills, knowledge and experience you've gained through your previous study, work or life experience can count towards a vocational training qualification at CDU. For more information, [VET RPL](#).

## RESOURCES

Learning material and activities are provided online through Learnline. Students must access this material and engage with the activities to complete the requirements of the unit; Students must log into Learnline on the first day of the teaching period.

## STUDY AND CAREER PATHWAYS

Further training pathways from this qualification include but are not limited to CHC32015 Certificate III in Community Services.

Possible occupations relevant to this qualification include:

- Community Support Worker
- Assistant Community Support Worker
- Care Service Employee
- Night Patrol Worker
- Reception Officer

## QUALIFICATION CONTENT

To achieve a CHC22015 Certificate II in Community Services a total of nine (9) units of competency must be completed comprising of five (5) core units and four (4) elective units as detailed in the packaging rules and listed below. The electives offered may vary between campuses.

### CORE UNITS

CHCCOM001	Provide first point of contact
CHCCOM005	Communicate and work in health or community services
CHCDIV001	Work with diverse people
HLTWHS001	Participate in workplace health and safety
BSBWOR202	Organise and complete daily work activities

### ELECTIVE UNITS

CHCCDE003	Work within a community development framework
CHCDIV002	Promote Aboriginal and/or Torres Strait Islander cultural safety
BSBPEF201	Support personal wellbeing in the workplace
CHCLEG001	Work legally and ethically

## WITHDRAWING FROM A QUALIFICATION

You may withdraw from this qualification and receive, where relevant, a Statement of Attainment for all units of competency you have successfully completed.

## SUPPORT SERVICES

The University supplies support for students in many areas, including Accommodation, Careers and Employability, Counselling, Disability Services, Student Advocacy, Indigenous Tutorial Support Services, International Student Support Services, Library Services, and VET Learner Support Services.

More information is available at [Student Support](#).

## CONTACT DETAILS

Health and Community Services

E. [vet.csh@cdu.edu.au](mailto:vet.csh@cdu.edu.au)  
T. 08 8946 7517  
W. <https://www.cdu.edu.au/study/essentials>

For further information regarding student life at CDU, please refer to <https://www.cdu.edu.au/study/student-life>.